



COMMUNITY SERVICES

Technology Strategy Planning Template



This template is intended to support you in assessing a challenging technology platform and planning to improve your technology system and process with an enhancement, integration, or implementation of a new solution. Focus on one technology platform when completing this sheet.

Step 1: CURRENT STATE & FUTURE GOALS		Step 4: COMPARE TECHNOLOGY SOLUTIONS	
CURRENT STATE OF TECHNOLOGY SOLUTION		3-5 COMPETITOR TECHNOLOGY SOLUTIONS	
OBJECTIVES/GOALS		COSTS & BENEFITS OF INTEGRATION/IMPLEMENTATION	
Step 2: BENEFITS & CONSTRAINTS		Step 5: SOLUTION IMPLEMENTATION PLAN	
BENEFITS OF TECHNOLOGY SOLUTION		IMPLEMENTATION ROADMAP	
CHALLENGES & CONSTRAINTS WITH CURRENT SOLUTION		ROLES & RESPONSIBILITIES	CAPACITY CONSTRAINTS
Step 3: NEEDS VS WANTS		Step 6: PERFORMANCE MEASURE	
NEEDS	WANTS	BENCHMARKS/KEY PERFORMANCE INDICATORS (KPI'S)	